

Alice Guo

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EDUCATION

University of California, San Diego

Graduating June 2027

Bachelor of Science in Cognitive Science spec. Design and Interaction, Minors in Data Science and Music

San Diego, CA

- Provost Honors; 3.92/4.0 GPA | Available to onboard: June 2027

PROFESSIONAL EXPERIENCE

JPMorganChase Firmwide Design Development Program

May - August 2026

Product Design Intern – Consumer Banking

New York, NY

- Owned **end-to-end design** for a data-driven module within an internal platform, applying **AI-assisted synthesis** to surface next steps at the entry point instead of 3 screens in; screens approved by product and handed off to build.
- Established interaction patterns for presenting AI-generated recommendations, including transparency, confidence, and failure states, to build user trust in model output.
- Built high-fidelity **interactive prototype flows** with AI-assisted coding tools to pressure-test AI interaction patterns and align design and engineering on feasibility before building.
- Partnered with **20+ stakeholders**, subject matter experts, and product owners, facilitating **2 workshop sessions** to ideate and align on product vision; presented design solutions to product owners, design leads, and VPs.

Triton Software Engineering

September 2024 - Present

VP of Design

San Diego, CA

- Led product design for **two multi-surface platforms** (public website + internal admin tools) with engineers and PMs across a **9-month lifecycle**; delivered an admin portal that lets non-technical staff maintain **10+ site components** without a developer. ([Live Project 1](#)) ([Live Project 2](#))
- Took ownership of well-scoped product areas, making independent **design decisions** while incorporating mentorship and critique; conducted **user research and usability testing** (20+ participants) to iterate on workflows.
- Built and maintained a scalable **component-based design system**, documenting best practices across breakpoints.

UC San Diego Business & Financial Services (BFS)

August 2024 - Present

User Experience Designer and AI Specialist

San Diego, CA

- Designed and shipped enterprise platforms used by **26,000+ users**, transforming complex service and operational data into clear, actionable interfaces; led **accessibility redesigns** raising automated WCAG audit scores from **~70% to ~99%**.
- Analyzed **14,000+ support tickets** using Python and generative AI tools to identify user needs and behavioral patterns; synthesized insights into **10+ UX recommendations** approved by product stakeholders.
- Owned design execution from early concepts through **high-fidelity, interactive Figma prototypes**, balancing usability, visual clarity, and system consistency.

PROJECTS

Urban Collective Project

March – June 2025

Product Designer, Communications Lead

San Diego, CA

- Redesigned and launched responsive website for the Urban Collective Project in **10 weeks**; improved community engagement and access to events for **2,000+ community members** in Southeastern San Diego. ([Live Project](#))

SKILLS

Technical Skills: Figma; Framer; Python; Java; HTML; CSS; Adobe Photoshop & InDesign.

AI & Prototyping: Claude; Claude Code; Cursor; ChatGPT; Vibe coding; AI chat interface design; AI-assisted research.

Professional Skills: Product design; UX research; Design systems; Prototyping; User testing; Accessibility (WCAG);

Mentorship & feedback-driven iteration; Systems thinking; Cross-functional collaboration (PM, Eng, Research, Data).